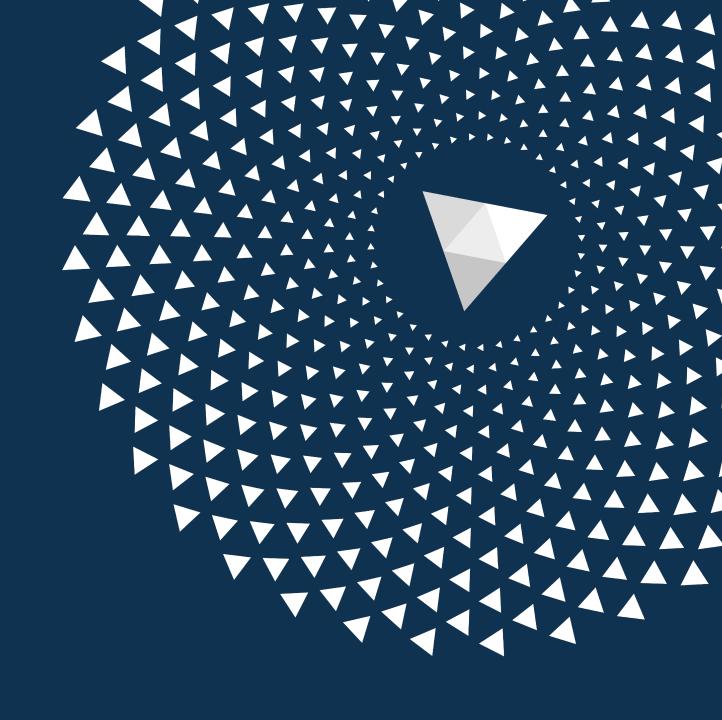


UNIPOL GROUP PROFILE



#### **Unipol Group Leadership in Italy**

19%

market share

**NON-LIFE BUSINESS** 





22%

market share

**MV BUSINESS** 





**COMPANY NETWORK** 





HEALTH BUSINESS 23%

market share

**APPLIED TECHNOLOGIES** 

55%

market share

**REPUTATION** 

in the insurance and banking business



### → UNIPOL GROUP PROFILE

#### Main data



Leader in the non-life sector with a market share of

**18.7%** in Italy



**15.6** billion in premiums collected





Group ranks first in the pension sector with

**6.6** billion in assets under management

#### One of the leading institutional investors



Manages financial and real estate assets worth **57.4**\* **billion** 



**12.4 billion**Market capitalisation (at 30 May 2025)



Unipol Assicurazioni is listed on the Italian Stock Exchange.
It is one of the top insurance shares in terms of dividend yield

#### Integrated range of products and services strategy

- Covers the full range of insurance products
- It is particularly active in the supplementary pension and health sectors
- It also has interests in the real estate, hotel and agricultural sectors

#### **Reputation matters**



**76.9** points out of 100 result in terms of reputation



The brand is **Top of Mind** at market level





#### The largest network of agencies in Italy





#### The multi-channel strategy of Unipol





#### **Leader in Europe in black box insurance policies**





#### Ratings

Unipol, insurance financial strength rating

### **Fitch**Ratings





**STABLE** 



Baa2



**POSITIVE** 



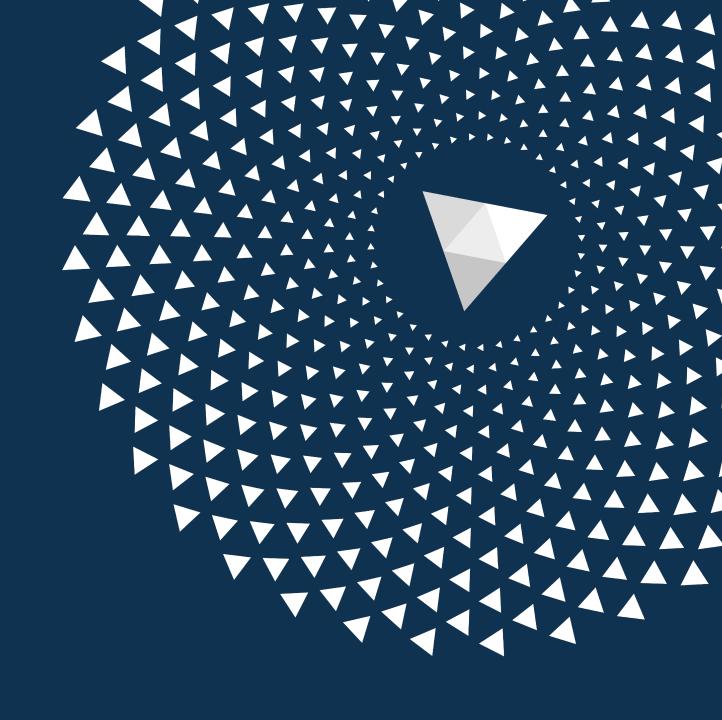
A high



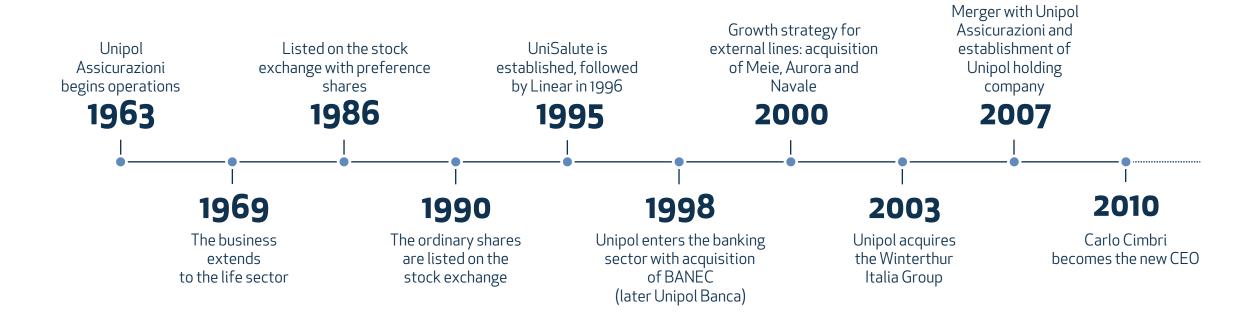
**STABLE** 



O2
ABOUTUS

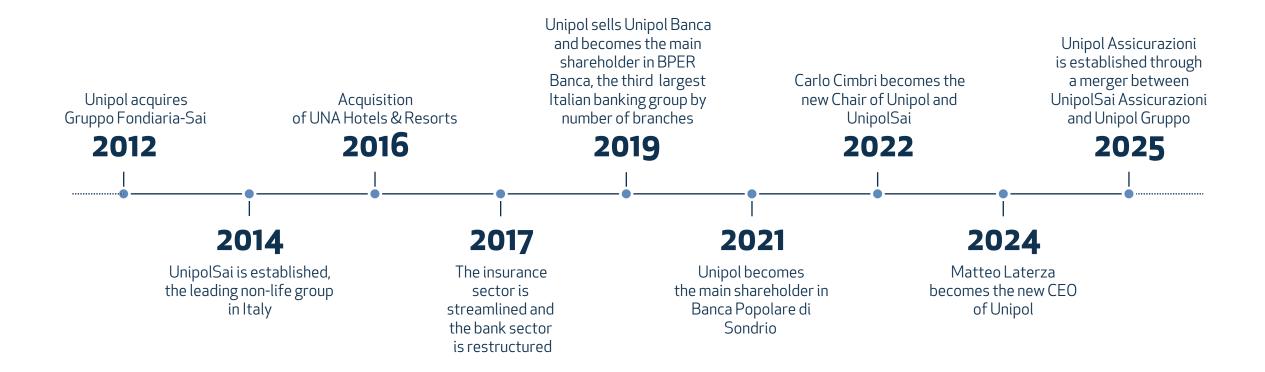


#### **History of the Group**



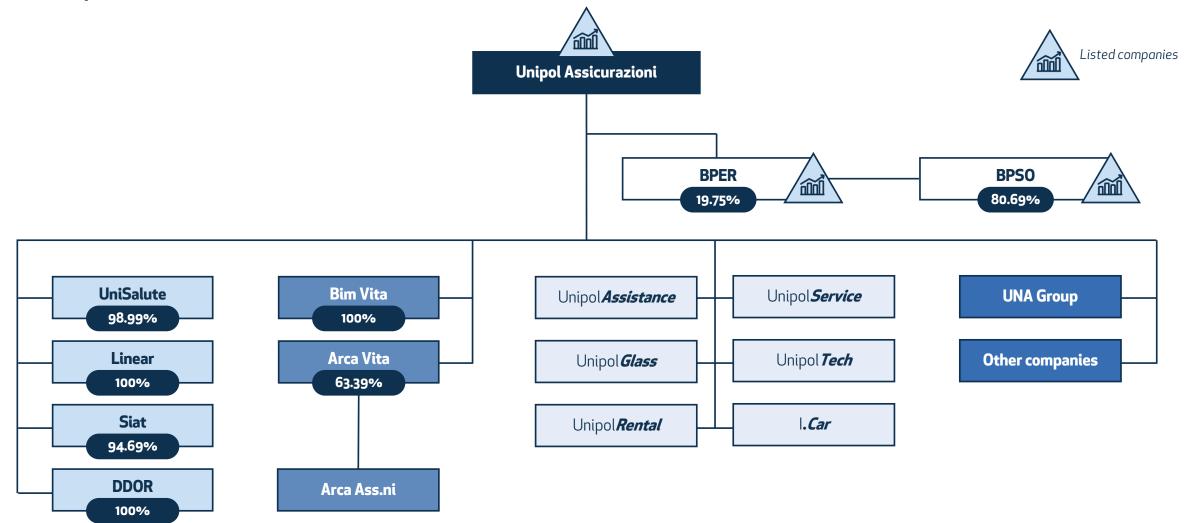


#### **History of the Group**





#### **Group Structure**



#### **Board of Directors of Unipol Assicurazioni S.p.A.**



- Gianmaria Balducci
- Stefano Caselli
- Roberta Datteri
- Alfredo De Bellis
- Giusella Dolores Finocchiaro
- Rossella Locatelli
- Francesco Malaguti
- Raul Mattaboni

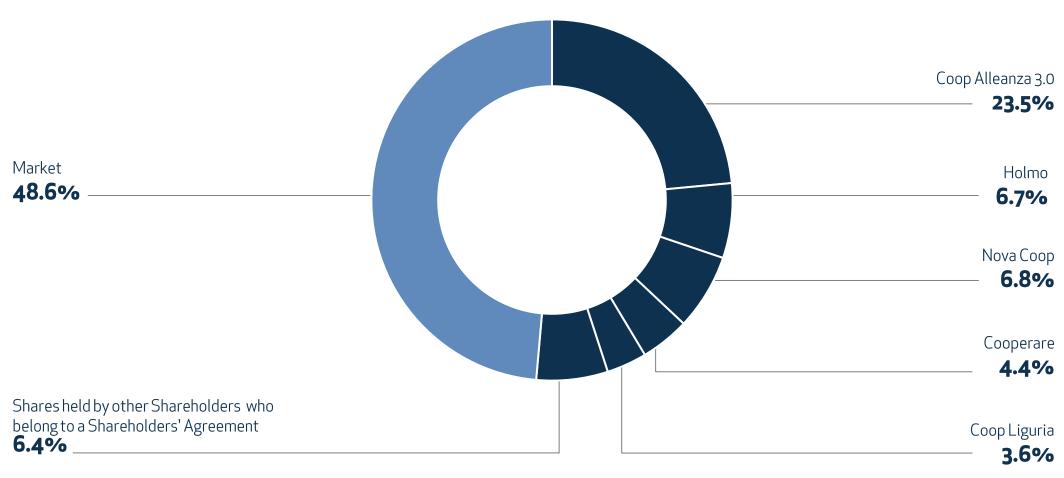
- Claudia Merlino
- Paola Minini
- Valeria Picchio
  - Roberto Pittalis
  - Rosaria Pucci
  - Domenico Livio Trombone
  - Carlo Zini

#### **Board of Statutory Auditors of Unipol Assicurazioni S.p.A.**





#### **Shareholders**

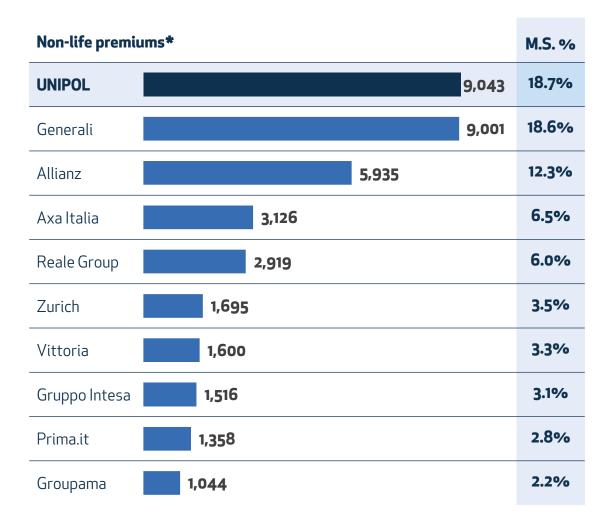


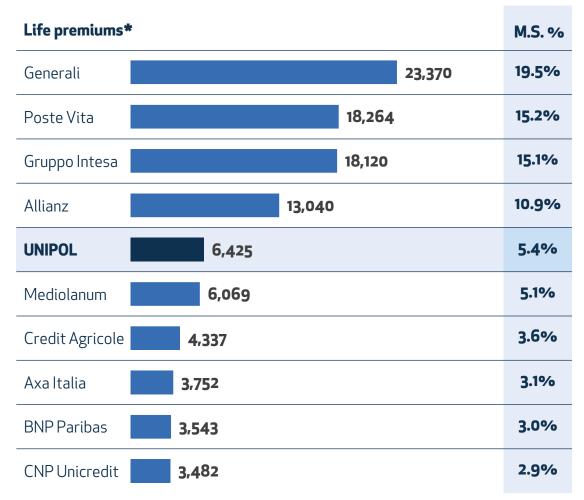
Note: 30.053% of the share capital is allocated to a Shareholders' Agreement, with details to be found on <a href="https://www.unipol.com">www.unipol.com</a>, Investors/Shareholders' Agreement section





#### Ranking in Italy and sales network



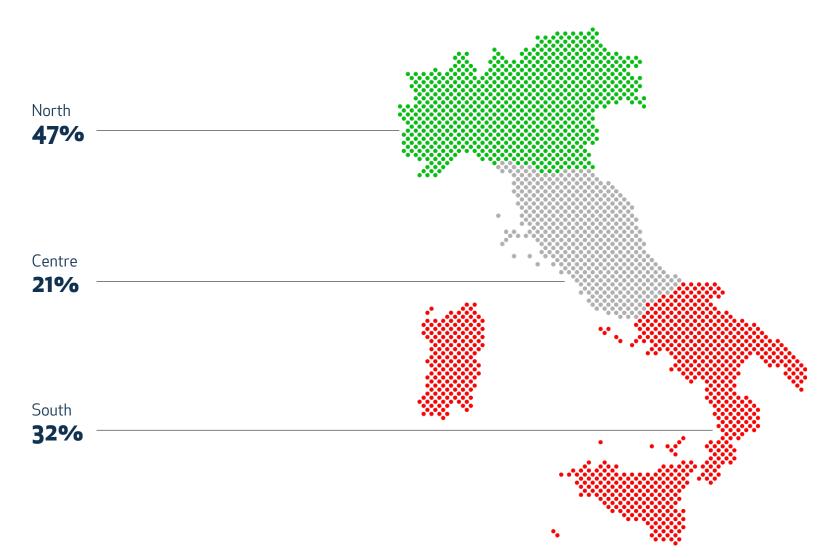






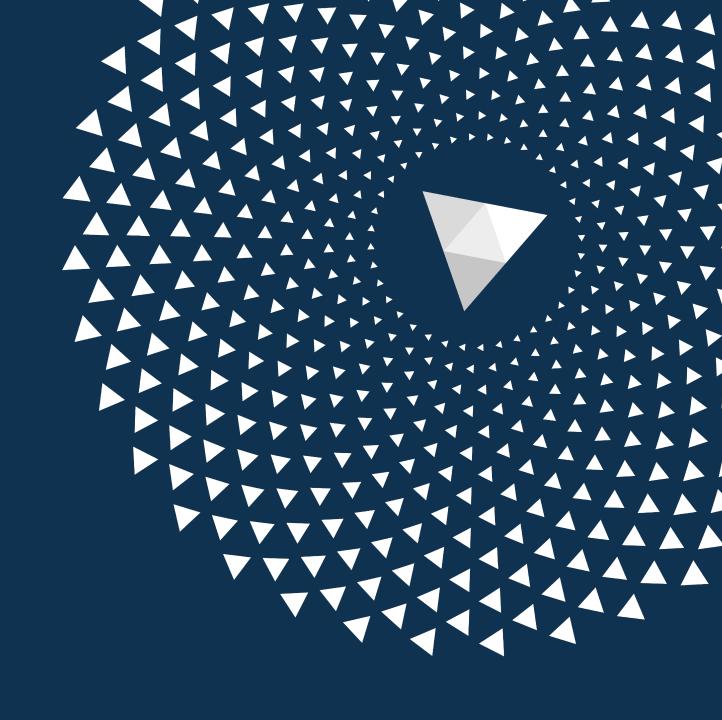
#### Sales network







O3
VISION
AND MISSION



#### Vision



We aim to be a leading Italian group supporting people and their needs



We aim to bring **trust and security** to people's lives **for the future** 



We aim to listen to our people and recognise their value, making merit-based choices



We aim to act as an **innovative representative** for development issues in our country



We aim to enhance the value of the social dimension of our business

#### **Mission**



To be responsible for improving the quality of life of our customers



To pursue **efficient**, **profitable** and **sustainable** business management



To work **with simplicity, effectiveness and transparency** to stay in line with stakeholder needs



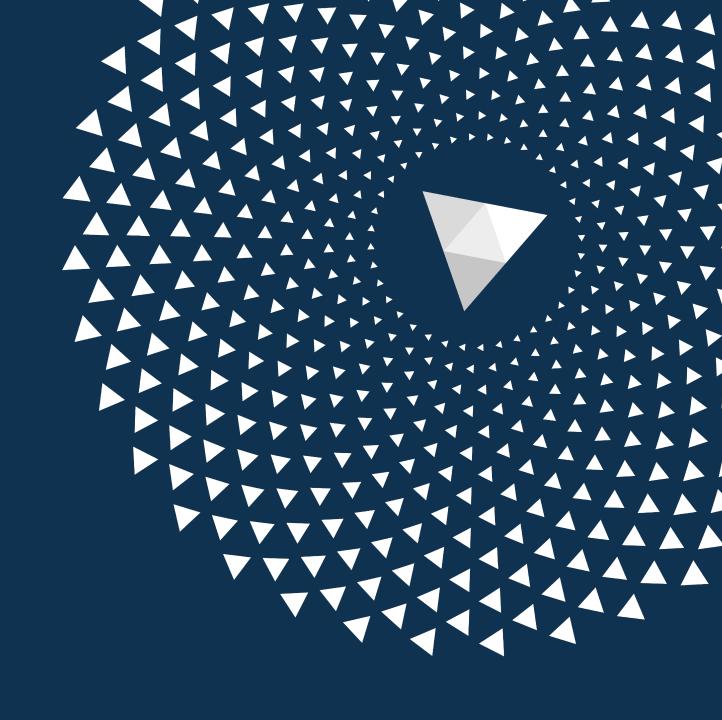
To promote a **culture of innovation** focused on providing more benefits to customers



To contribute towards finding **new solutions** and tools for social wellbeing



SHARED AND SUSTAINABLE VALUE



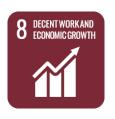
#### The Group's contribution to sustainable development

### The 5 core principles of the Group Charter of Values:



#### Sustainable Development Goals of interest to the Unipol Group









### The Group is increasing the integration of sustainability factors into its business and its commitment to supporting sustainable development and the ecological transition:

- 31.5% of total premium income comprises products with social and environmental value
- 14.8% of Italians covered by Unipol Group Welfare insurance (Life and Health)
- €1.64bn in investments supporting the 2030 Agenda
- By 2024 year-end, **50.5% reduction** (vs 2019<sup>1</sup>) in **Scope 1 and 2**<sup>2</sup> **emissions** linked to consumption of electricity, gas and other energy sources
- By 2024 year-end, 23.7% reduction (vs 2022<sup>3</sup>) in Scope 3<sup>4</sup> emissions



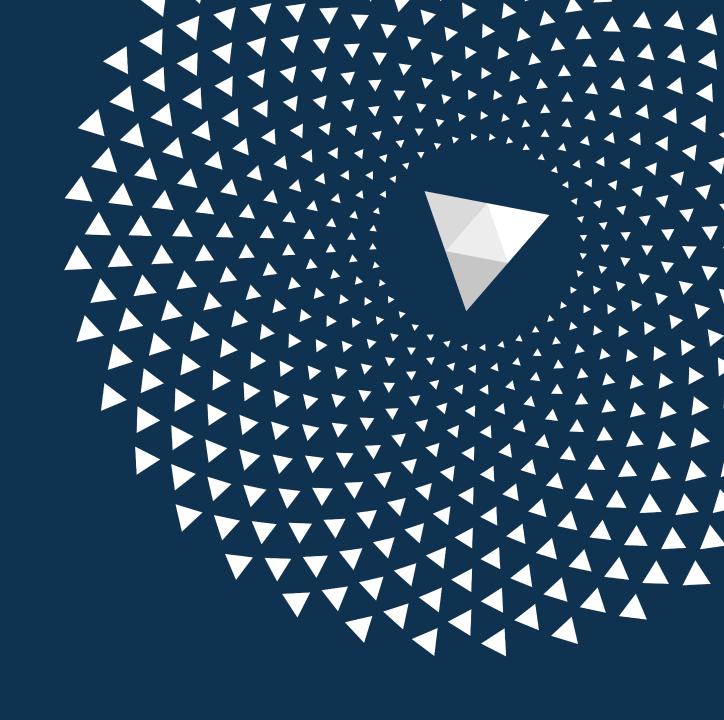
<sup>&</sup>lt;sup>1</sup> Baseline for definition of the 2030 target.

<sup>&</sup>lt;sup>2</sup> Scope 1 and 2 greenhouse gas emissions of the Unipol Group operating property assets and company fleet.

<sup>&</sup>lt;sup>3</sup> Compared to 30 September 2022.

<sup>&</sup>lt;sup>4</sup> Emissions relating to the directly managed listed equity and publicly traded corporate bond portfolios.

KEY PERFORMANCE INDICATORS



#### **FY24 Key Performance Indicators**

Unipol	FY23 norm.	FY24
Premium income	14,931	15,621
Non-Life	8,521	9,175
MV	4,006	4,373
Health	955	1,110
Other Non-MV	3,560	3,691
Life	6,409	6,446
Combined Ratio	98.5%	93.6%
Loss Ratio	72.1%	67.6%
Expense Ratio	26.4%	26.0%
Consolidated net profit <sup>a</sup>	1,064	1,119

<sup>&</sup>lt;sup>a</sup> FY23 results are normalised apart from €267 million of goodwill recognised by Unipol in relation to its stake in BPSO. FY24 results include the impact of the new Solidarity Fund (€173 million before tax, of which €162 million in non-life and €10 million in life; €119 million after tax)

FY23	FY24
834	1,074
1.16	1.50
273	609
0.380	0.850
9,799	9,628
7,967	9,321 °
11.11	12.99
215%	212%
	834 1.16 273 0.380 9,799 7,967 11.11

 $<sup>^{\</sup>rm b}$  Calculated on the total number of ordinary shares

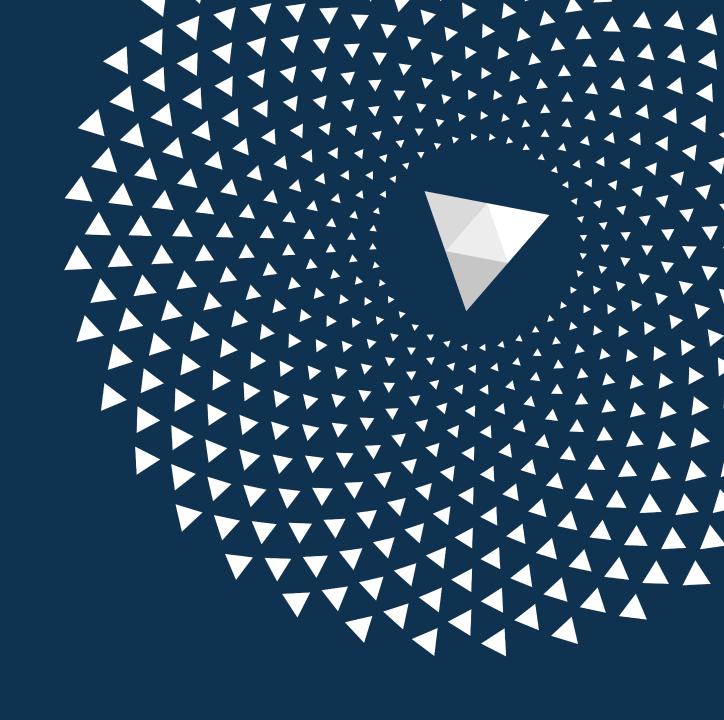
EPS: earnings per share; DPS: dividends per share; BVPS: book value per share

#### Amounts in millions of euro



<sup>&</sup>lt;sup>c</sup> The Group shareholders' equity includes the RT1 perpetual hybrid bond (nominal value €500 million).

BUSINESS ACTIVITIES



#### **Group activities**

#### The Group covers risks in all areas:









#### **Bancassurance business**

The Group operates in the business through agreements with:





#### It also operates in:

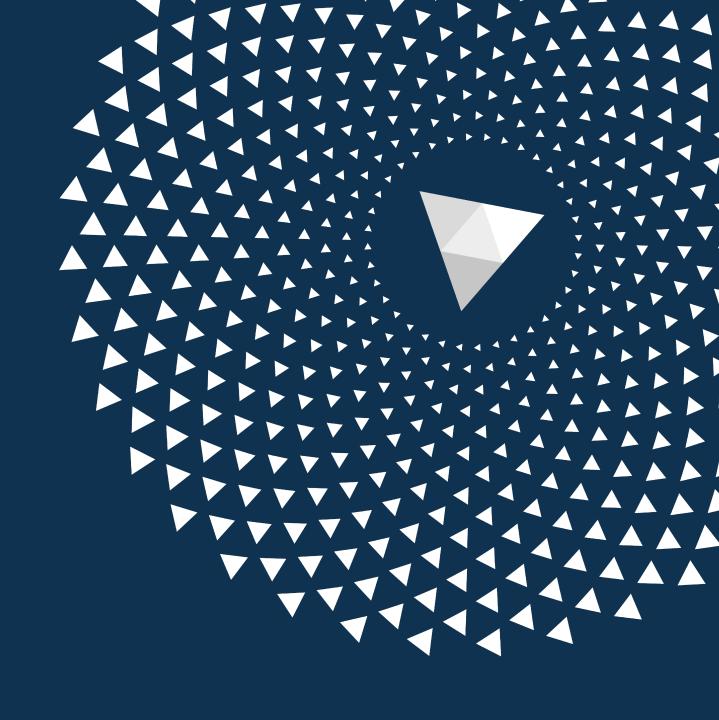


#### **Real Estate and other businesses**

- The Group is one of the main operators in Italy in terms of assets owned in properties of great historical, symbolic and architectural significance
- It is also an important player in the Italian hotel, agriculture and port facility sectors



O7
INSURANCE & HEALTH
BUSINESSES





#### **ABOUT US**



It is the **Group's multi-branch insurance company**, established on 1 January 2025



#### **KEY DATA**



**10.9 billion** in total premiums



Largest **distribution network** in Italy (1,888 agencies)

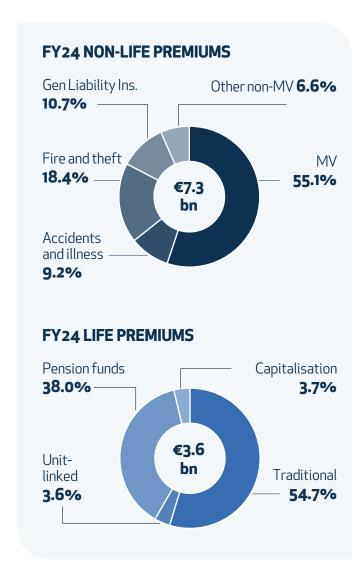


Market leader in MV insurance with

**4.0** billion in premium income

#### **HIGH POINTS**

- In 2003, Unipol was the first company in Italy to employ black box car insurance policies
- Leader in Europe, while in Italy it has an estimated market share of 55% with about 3.5 million installed devices
- In 2022, it entered the electronic toll collection market with Unipol *Move*, developed by Unipol *Tech*







#### LEADING HEALTHCARE INSURANCE COMPANY IN ITALY



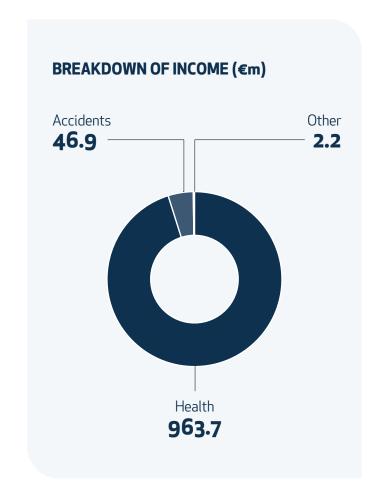




€1,013
million in
direct premium
income

#### **RESPONDING EFFECTIVELY TO ALL NEEDS**

- It has been dealing exclusively with health protection for 30 years and offers **customised health plans**
- The range of services encompasses collective policies for companies, funds and banks, and tailor-made solutions available through the Unipol Group agency network, the bank branches and the Internet site
- It guarantees its policy-holders rapid access to the **best healthcare facilities** in Italy and abroad
- Established in 2016, **SiSalute** is a UniSalute company that offers personalised non-insurance services relating to personal health, the world of work and the welfare area







#### **Proprietary Health Facilities**





Its goal is to meet the healthcare needs of Italians by facilitating access to care for all.

It currently operates in Lombardy, Emilia Romagna, and Lazio.





The **Villa Donatello and Centro Florence** clinics operate in Florence.

Villa Donatello provides both inpatient and outpatient diagnostic and care services.





Linear is the Unipol Assicurazioni S.p.A. **online insurance company,** in operation since 1996 and provides insurance products online and by telephone.

#### THE RESULTS:



**€251.3 million** in direct premium income



The only Italian company dedicated entirely to **transport and aviation insurance** 

#### THE RESULTS:



It manages **the transport and aviation portfolio**of Unipol Assicurazioni,

of Unipol Assicurazioni, contributing to the development of the branches through Italy's leading agency network



#### €178 million

in total premium income (direct and indirect)



The Unipol Group data and computer science **centre of expertise**. Its name originates from the Indo-European root word Leith which gave rise to the term 'Leader'.

#### IT HAS THE FOLLOWING GOALS:



Protecting, adding value and capitalising on the **information** assets of the Unipol Group



Developing tools and algorithms to help **optimise company processes** 



**Developing software components** based on automatic learning methods



Providing methods and applications that can **optimise the range of products and services on offer** 



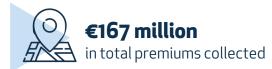


DDOR is the **Group company that operates on the Serbian market** where it is one of the major insurance companies.

#### The results:



Through a solid, extensive business network, it provides services to **more than half a million** customers in Serbia





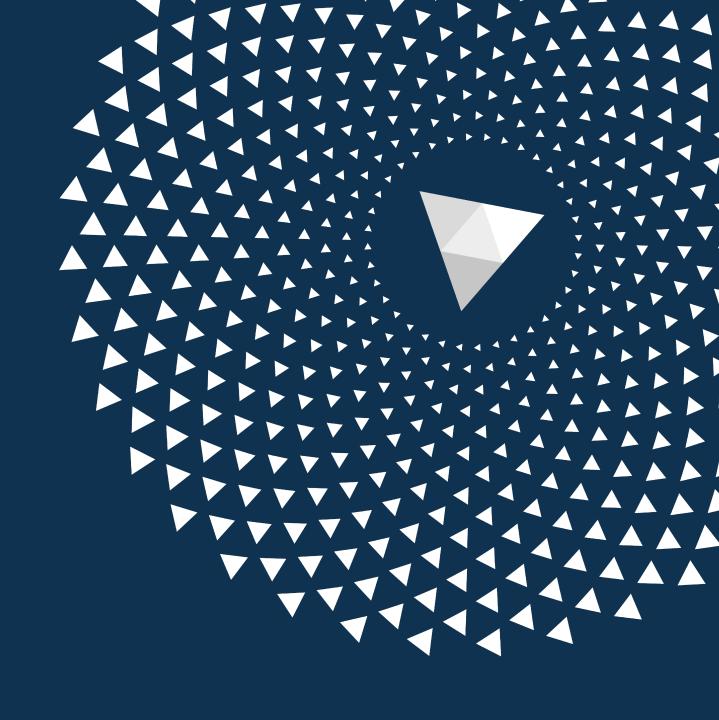
It is the Serbian insurance company with the most agencies

104 points of sale

**874** contractors



MOBILITY &
TELEMATIC AND
PAYMENT SERVICES



## Unipol Rental NOLEGGIO A LUNGO TERMINE



**Operating since 1994** under the name Car Server, it joined the Unipol Group on 1 August 2019 and became Unipol *Rental* 



The leading Italian operator **in the long-term rental sector** with a fleet of 133,000 vehicles, thanks in part to the merger between SIFÀ and Unipol*Renta*l



The company has **400 employees**, and has acquired **128,000 contracts** and over **25,000 customers** 



## UnipolService CENTRI RIPARAZIONE AUTO



The Group company that deals with the **repair of vehicles insured** by the Unipol Group companies



**It manages the entire repair process**, from the technical assessment of damage and costs (consistency, fairness of estimate, etc.) to the centralised supply of spare parts



It enables the Group to **control operating costs** and monitor each stage of the repair process



The company currently has a network of **3,100 bodywork repair centres** and **2,600** garages, handling **350,000 jobs** in 2024

# UnipolGlass CENTRI CRISTALLI AUTO

- A company 70% controlled by UnipolService S.p.A. and 30% by DIRA S.p.A., a car glass supplier
- It specialises in the installation and replacement of car windows with over 200 centres throughout Italy
- It guarantees proper management of the average cost of claims, a distinct range of products and services, and reduced fraud levels due to the employment of specific control instruments

#### THE RESULTS:



155,000 claims handled





Cost savings of approx **€23 million** 



### **Unipol** Assistance



The multi-service company that deals with requests for assistance for all vehicle categories



It operates in accordance with a **flexible, advanced model** through an integrated multi-channel system



It uses a **virtual assistant** to handle customer requests and enable them to manage requests themselves



24/7: It operates from a contact centre open 24/7



This organisation makes it possible to manage over **900,000 cases per year** 





- It is the Group's centre of expertise for technology and telematic and payment services
- It presides over the entire connected car chain of value related to the Motor TPL policies on vehicles
- In the area of payments, it identifies partnerships to develop constantly expanding services closely linked to the mobility ecosystem

#### THE RESULTS:



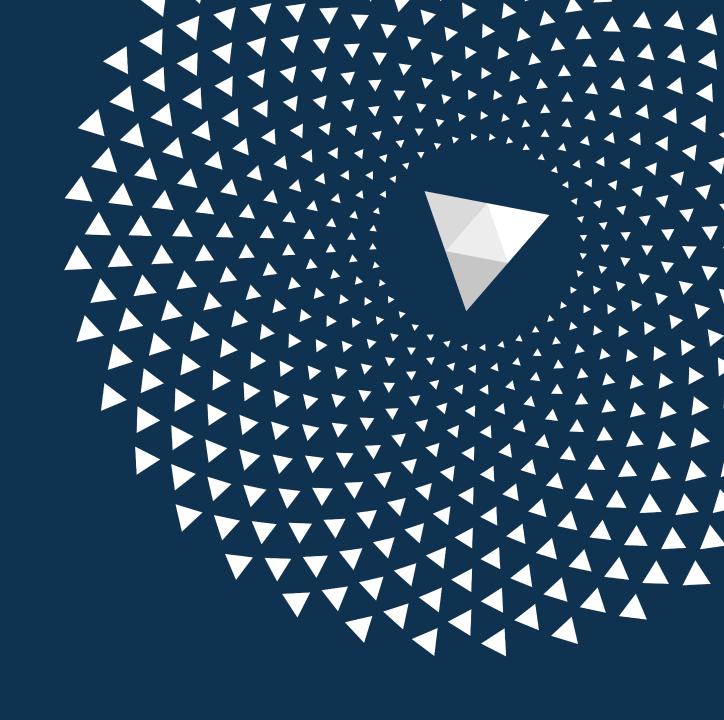
More than **2 million** Unipol*Move* devices



**Leader in the telematics market** applied to vehicles in Italy and in Europe



BANCASSURANCE BUSINESS





#### **ARCA VITA IS A JOINT VENTURE BETWEEN:**



- It operates in the life insurance sector
- Arca Assicurazioni, a subsidiary of Arca Vita, operates in the non-life sector
- These products are distributed through 3,223 branches of affiliated banks with whom Unipol has signed agreements

#### **TOTAL PREMIUM INCOME**









**Private Insurance** Company established from a joint venture with Banca Intermobiliare, then Banca Inventis, now entirely held by Unipol Assicurazioni



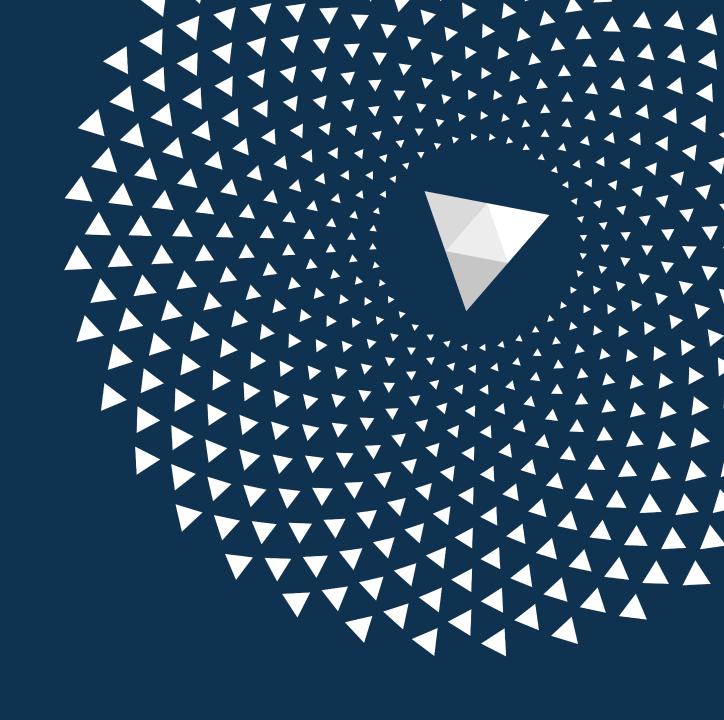
It sells **life insurance products**, with a focus on savings and supplementary pension products



Premiums of €19.1million as at 31 December 2024



REAL ESTATE AND OTHER SECTORS



#### **Real Estate Interests**



The Group is one of the leading operators in Italy in terms of assets under management with a value

of **€4.9**\* billion



Over **20 years experience** in the promotion and coordination of urban regeneration projects



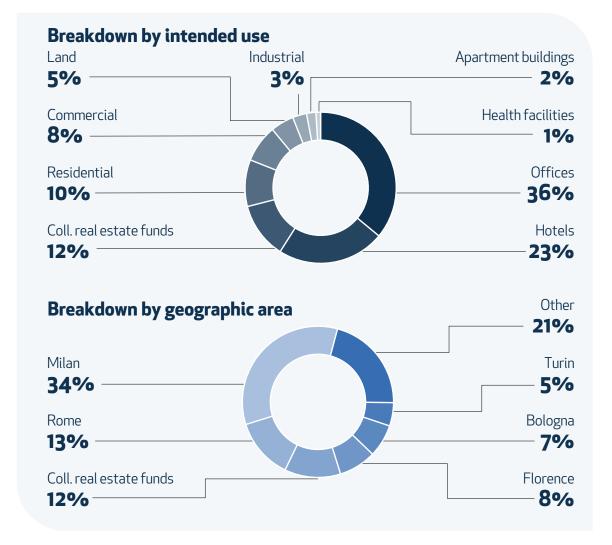
It has **consolidated experience** in the ordinary and extraordinary management of both **individual assets** and real estate portfolios



Its management philosophy is in line with market best practices



It has an in-house department that ensures **in-depth knowledge of the real estate market** 





#### **Business in the hospitality sector**



#### The biggest Italian-owned hotel chain in Italy



It is the result of a merger between **Atahotels** and **UNA Hotels & Resorts** 



Present in 13 regions of Italy, it covers 27 destinations and has over 6,000 rooms spread over 57 hotels, resorts and residences



With **UNA Esperienze and UNA Hotels**, the portfolio includes two brands representing two different hotel experiences





#### **Business in the Agricultural and Port Sectors**

#### TEHVTE DEL (EKRO

It owns about **4,500 hectares** of land in Tuscany and Umbria, including 310 hectares of vineyards.



Annual production totals

1.6 million bottles

The portfolio includes names such as



Vino **Nobile di Montepulciano**by Fattoria del Cerro



**Val di Cornia Rosso** by Tenuta di Monterufoli



**Brunello di Montalcino**by La Poderina



**Sagrantino di Montefalco** by Còlpetrone



The **port facility owned** by the Unipol Group.



It can **accommodate 900 boats** from 5m to 77m in length



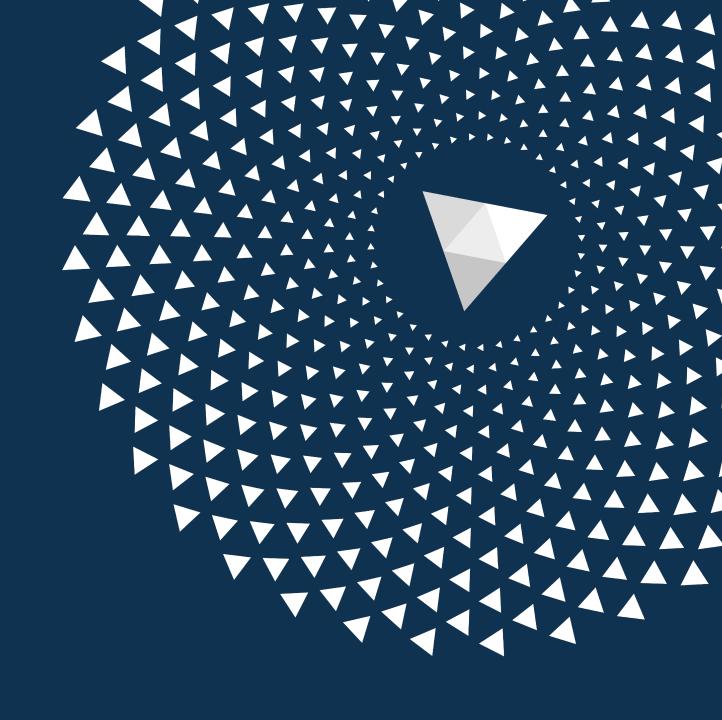
Most berths are for boats **of less than 16 metres in length. 47 berths** available for 25m to 77m yachts and superyachts



Long term contract occupancy **has risen consistently** compared to recent years, ranging between 90% and full occupancy according to the period



MAJOR SHAREHOLDING: BPER BANCA



### **BPER**:



Unipol holds a **19.75%** stake in **BPER Banca**, group parent company of the 3rd largest banking group in the country



Unipol contributes to the **medium-long term development plans** of BPER and also partners with it in the life and non-life bancassurance businesses





# Unipol

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