

Report on Insurance Business in Italy

Bologna – December 2024

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Non-Life Business

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Life Business

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Key Data Summary

NON-LIFE PREMIUM INCOME

- **Non-Life Premium Income¹**: +8.2% Total Non-Life (9M24/9M23); +11.0% Motor (9M24/9M23); +6.3% Non-Motor (9M24/9M23)

NEW

TRAFFIC

- **ANAS traffic² (mainly road traffic)**: about -1.6% light vehicles (Oct. 24/Oct. 23); about +2.9% heavy vehicles (Oct. 24/Oct. 23)

NEW

CONSUMER PRICE INDEX PRIVATE VEHICLES

- **Consumer Price Index private vehicles³**: +3.10% maintenance and repair (Oct. 24/Oct. 23); +1.98% spare parts and accessories (Oct. 24/Oct. 23)

NEW

MV TPL AVERAGE PREMIUM

- **ANIA MV TPL average premium – September 24^{4,5}**: +5.5%, from 326€ (Sept. 23) to 344€ (Sept. 24)
- **IVASS MV TPL average premium – September 24^{6,7}**: +6.8% from 388€ (Sept. 23) to 414€ (Sept. 24)
- **IVASS MV TPL average premium – 3Q24^{6,8}**: +7.0% from 389€ (3Q23) to 416€ (3Q24)

NEW

LIFE NEW BUSINESS, PREMIUM INCOME AND NET PREMIUM INCOME

- **Life New Business Premiums – Individual Policies⁹**: +24.4% (10M24/10M23)
- **Life Premium Income⁹ – 9M24**: +19.8% (9M24/9M23)
- **Life Net Premium Income⁹ – 9M24**: -6.9€bn (+4.5€bn 3Q24 vs 2Q24)

NEW

¹ Source: processing of ANIA data

² Source: processing of ANAS data (light vehicles data estimated in-house based on data on total vehicles and heavy vehicles)

³ Source: processing of ISTAT data

⁴ Source: processing of ANIA data

⁵ ANIA MV TPL average premium: premiums related to contracts come to renewal in the month (vehicles, motorcycles and mopeds). Excluding taxes and contribution to the National Health System. For further details please refer to ANIA publications

⁶ Source: processing of IVASS data

⁷ IVASS MV TPL average premium: actual prices for contracts underwritten in the month

⁸ IVASS MV TPL average premium: motor vehicles for private use actual prices (excluding trucks, mopeds, boats and motor vehicles for non-private use). It includes taxes, discounts and commissions to intermediaries. For further details please refer to IVASS publications

⁹ Source: processing of ANIA data

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Key Data Summary

- In **9M24** Non-Life underwritten premiums collected by all companies operating in Italy were **33.8€bn, up by +8.2%** (9M24/9M23) on a like-for-like basis. This growth was the joint effect of two different trends: on the one side the considerable raise in **Motor** business (**+11.0%**) and on the other the increase in Non-Motor premiums (**+6.3%**).
- The representative companies operating in Italy under the right of establishment (EU companies¹) contributed to this growth, booking premiums for **5.1 €bn**, growing by **+10.9%** compared to 2023.
- In particular, **MV TPL** grew by **+9.0%**, collecting premiums for 10.5€bn, while **land vehicle hulls** grew by **+17.0%**.
- Regarding **Non-Motor** Classes, the overall growth in this sector was **+6.3%** compared to 9M23. All most important insurance Classes contributed to this growth, namely: General TPL (3.8€bn premiums) increased by +2.1%, Health (3.3€bn premiums) by +12.1%, Other Damage to Property (3.2€bn premiums) by +5.7%, Accident (2.9€bn premiums) increased by +2.8% and Fire (2.5€bn premiums) by +13.0%.

¹ Insurance companies operating in Italy whose registered office is in EU Countries
 Note: Variations % calculated on a like-for-like basis in terms of companies covered
 Source: processing of ANIA data

9M24 NON-LIFE PREMIUMS

Premiums €m	FY23		9M 24	
	Values	Var. % '23/'22	Values	Var. % '24/'23
MV TPL (class 10+12)	13,423	+6.2%	10,545	+9.0%
Land Vehicle Hulls	4,412	+13.6%	3,646	+17.0%
Total Motor Premiums	17,835	+8.0%	14,192	+11.0%
Accident	4,051	+3.7%	2,887	+2.8%
Health	4,181	+11.6%	3,306	+12.1%
Fire and Natural Forces	3,524	+8.5%	2,485	+13.0%
Other Damage to Property	4,409	+7.4%	3,210	+5.7%
General TPL	5,415	+7.0%	3,750	+2.1%
Other	5,236	+7.0%	3,995	+5.0%
Total Non-Motor premiums	26,815	+7.4%	19,633	+6.3%
Total Non-Life Premiums	44,650	+7.7%	33,825	+8.2%

Notes:

- Including cross border activities (premiums collected by insurance companies with registered office in an EU Country, which can carry on business in Italy under the right of establishment)
 - Variations % calculated on a like-for-like basis in terms of companies covered
- Source: processing of ANIA data



NON-LIFE BUSINESS 9M24 Non-Life Premiums by Channel

NEW

- The **agency network** is still the most important distribution channel in terms of premium collection for both Motor business (83.3% of MV premiums at 9M24) and Non-Motor business (58.7% of Non-Motor premiums at 9M24). **Brokers** rank second (13.7% of 9M24 total premiums).

9M24 Premiums (excl. CB ¹)	Agents	%share	Brokers	%share	Consultants and Banks	%share	Head Office-Tied Agencies	%share	Telephone and Internet Sale	%share	Total	%share
€m												
MV TPL (class 10+12)	8,128	86.1%	293	3.1%	237	2.5%	73	0.8%	707	7.5%	9,438	100.0%
Land Vehicle Hulls	2,452	75.4%	213	6.6%	334	10.3%	109	3.3%	143	4.4%	3,251	100.0%
Total Motor premiums	10,580	83.4%	506	4.0%	572	4.5%	182	1.4%	850	6.7%	12,689	100.0%
Accident	1,616	64.8%	138	5.5%	562	22.5%	132	5.3%	45	1.8%	2,492	100.0%
Health	1,118	36.0%	543	17.5%	653	21.0%	784	25.3%	8	0.2%	3,105	100.0%
Healthcare	2,733	48.8%	680	12.2%	1,215	21.7%	916	16.4%	53	0.9%	5,597	100.0%
Transports	121	28.5%	296	69.5%	0	0.1%	8	1.9%	0	0.1%	426	100.0%
Fire and Natural Forces	1,604	71.6%	266	11.9%	333	14.8%	31	1.4%	7	0.3%	2,241	100.0%
Other Damage to Property	2,208	78.9%	343	12.3%	211	7.5%	31	1.1%	7	0.2%	2,800	100.0%
Property	3,813	75.6%	609	12.1%	544	10.8%	62	1.2%	14	0.3%	5,042	100.0%
General TPL	2,118	78.6%	299	11.1%	229	8.5%	45	1.7%	5	0.2%	2,696	100.0%
Other Non-Motor premiums	1,416	63.1%	246	11.0%	421	18.8%	87	3.9%	73	3.3%	2,243	100.0%
Total Non-Motor premiums	10,201	63.7%	2,130	13.3%	2,409	15.1%	1,117	7.0%	145	0.9%	16,003	100.0%
Total Non-Life premiums	20,781	72.4%	2,636	9.2%	2,981	10.4%	1,299	4.5%	995	3.5%	28,692	100.0%

9M24 Premiums (incl. CB ¹)	Agents	%share	Brokers	%share	Consultants and Banks	%share	Direct sale ²	%share	Total	%share
€m										
Total Motor premiums	11,822	83.3%	660	4.7%	671	4.7%	1,039	7.3%	14,192	100.0%
Total Non-Motor premiums	11,522	58.7%	3,974	20.2%	2,633	13.4%	1,504	7.7%	19,633	100.0%
Total Non-Life Premiums	23,344	69.0%	4,635	13.7%	3,303	9.8%	2,543	7.5%	33,825	100.0%

¹ CB: cross border (premiums collected by insurance companies with registered office in a EU Country, which can carry on business in Italy under the right of establishment)

² Direct sale: Head Office and tied agencies + telephone and Internet sale

Source: processing of ANIA data

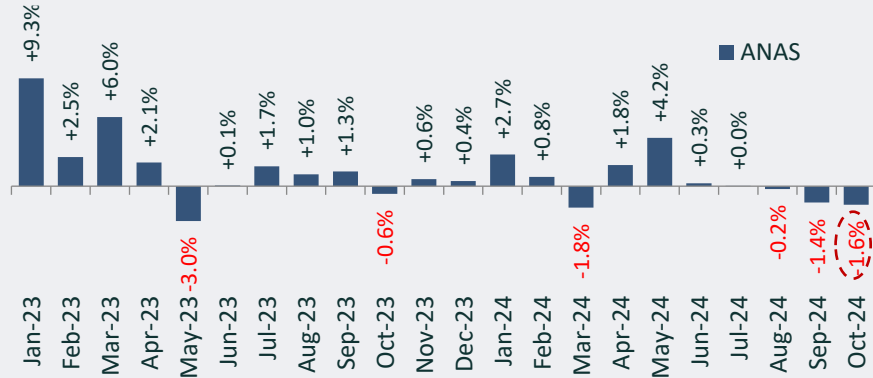


NON-LIFE BUSINESS

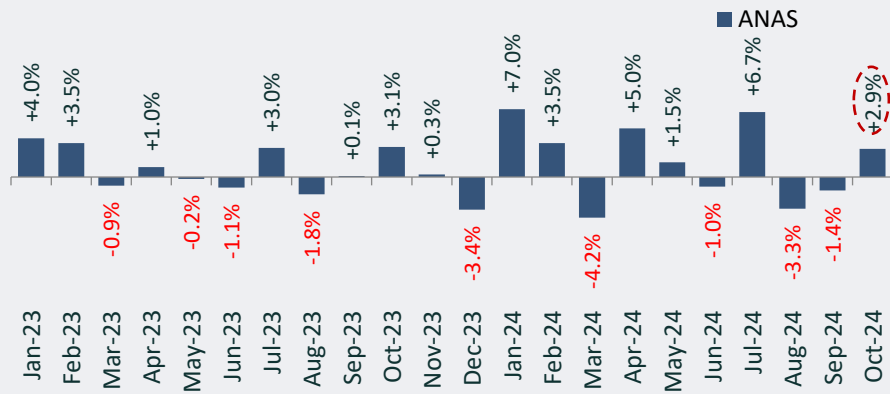
Mainly Road Traffic and Registrations

NEW

ROAD AND HIGHWAY TRAFFIC – LIGHT VEHICLES (Detected Mobility Index – vehicles/day – var. %¹)



ROAD AND HIGHWAY TRAFFIC – HEAVY VEHICLES (Detected Mobility Index – vehicles/day – var. %¹)



- The Detected Mobility Index IMR (*Indice di Mobilità Rilevata*) for **light vehicles** in October 2024 **decreased (-1.6%)** compared to October 2023.
- Heavy vehicles** increased by **about +2.9%** compared to October 2023.
- On the whole** the IMR in October 2024 **decreased (-1.3%)** against October 2023.

Source: processing of ANAS figures *Osservatorio del traffico ottobre 2024* (Observatory on Traffic, October 2024). 95% of the managed network is made up of roads. Data on light vehicles are estimated in-house and based on data on total vehicles and heavy vehicles.

REGISTRATIONS (monthly data % variation)

-0.9% motor vehicles (Oct. 24/Oct. 23)
-9.5% freight transport vehicles (Oct. 24/Oct. 23)

Source: ACI Statistical Professional Area

Notes:

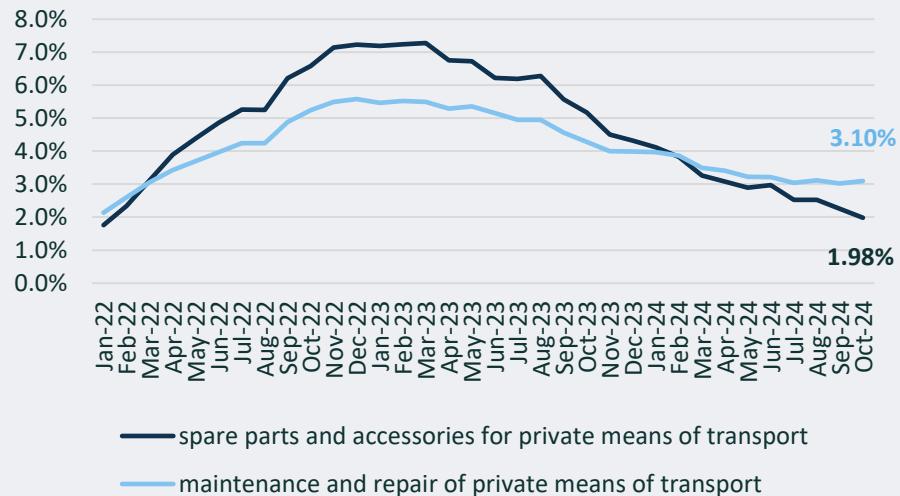
- Light vehicles: motorcycles, cars with and without tow and vans or trucks (load capacity below 3.5 tons) with or without tow
- Heavy vehicles: cluster of all other vehicles, namely «big» trucks (with load capacity above 3.5 tons), road trains, tractor-trailers and coaches

¹ Percentage variation between the current month and the same month of the previous year

Source: ANAS

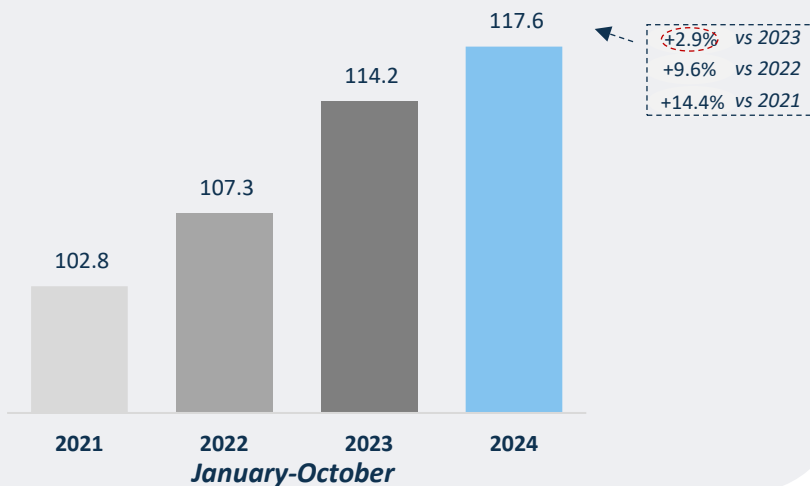


% TREND VARIATION¹ OF THE HARMONISED CONSUMER PRICE INDEX
(base 2015=100 monthly figures)

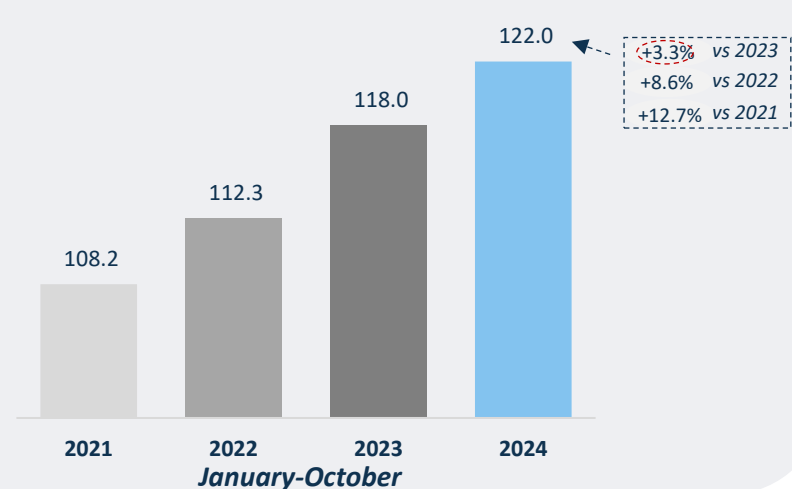


- In October 2024 the **harmonised consumer price index (IPCA)** showed a price increase yoy, namely **+3.10%** (Oct. 24/Oct. 23) in **maintenance and repair** and **+1.98%** (Oct. 24/Oct. 23) in **spare parts for private vehicles**. By all means a declining trend is to be observed.
- The index average value in the **10 months 2024** showed an increase by **+3.3%** in **maintenance and repair** and **+2.9%** in **spare parts** compared to the same period last year.

SPARE PARTS AND ACCESSORIES
(average monthly harmonised consumer price index)



MAINTENANCE AND REPAIR
(average monthly harmonised consumer price index)

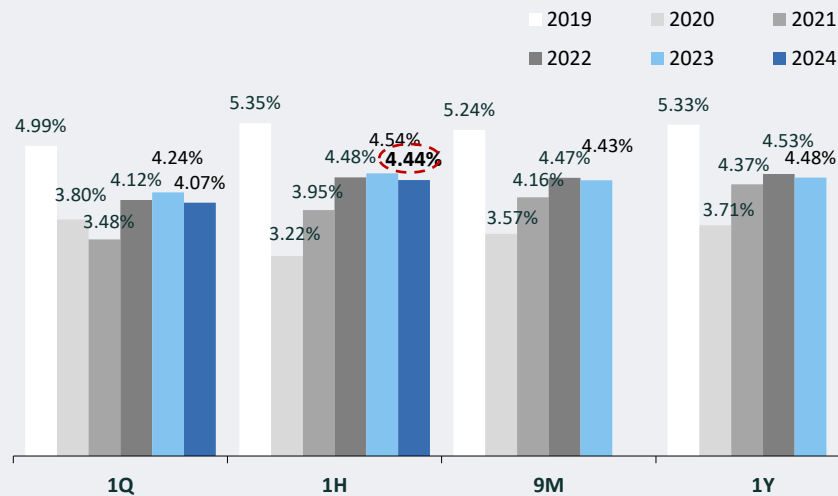




NON-LIFE BUSINESS

MV TPL Claims Frequency and Average Cost (total sectors)

MANAGED CLAIMS FREQUENCY



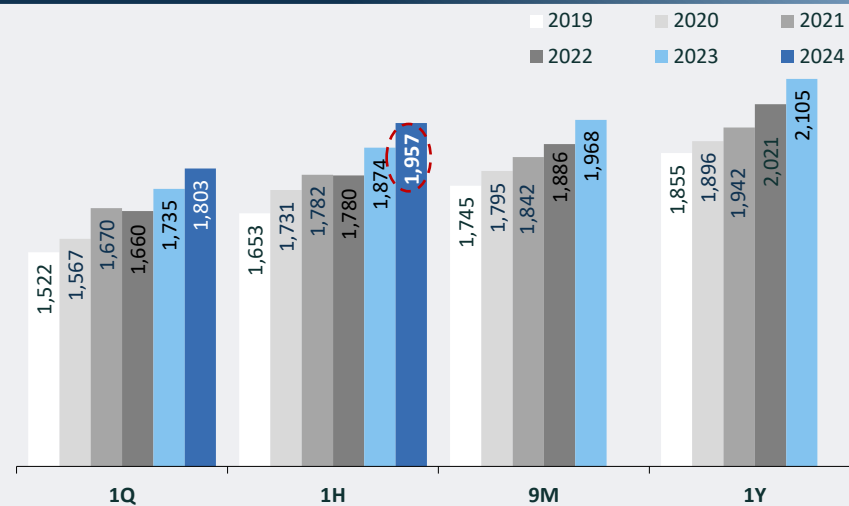
- Frequency for incurred claims (excluding IBNR claims) on total vehicles was **4.44% at 1H24**, decreasing by **0.11 p.p.** compared to 1H23 (4.54%).

Note: frequency calculated on single policies only and on claims incurred in the reference period

- The **average cost** of the incurred and settled claims at 1H24 (the so-called “current generation managed claims”) was **1,957€, up by +4.4%** against 2023.

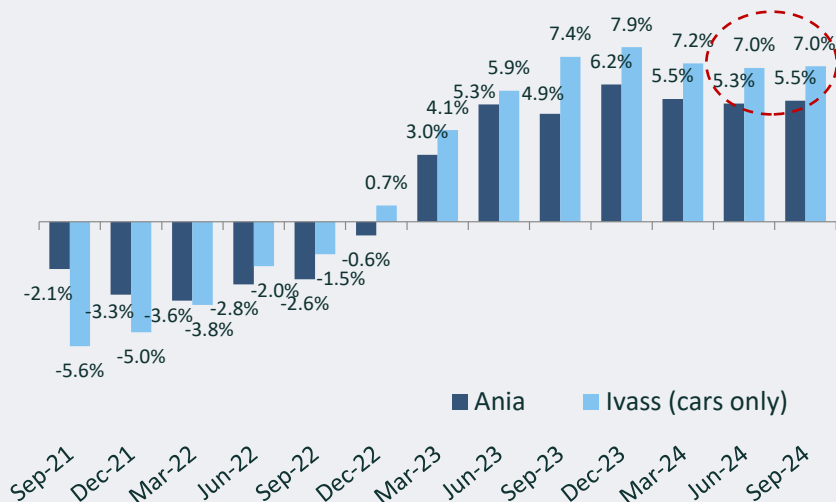


MANAGED CLAIMS AVERAGE COST (euro)





MV TPL AVERAGE PREMIUM TREND VARIATION¹



ANIA average premium:

- **September 2024:** 344€ (+5.5% Sept 24/Sept 23)
- **average FY23:** 331€ (+5.4% against 2022)

IVASS average premium:

- **3Q24:** 416€ (+7.0% 3Q24/3Q23)
- **average 2023:** 380€ (+6.4% compared to 2022)
- **September 2024:** 414€ (+6.8% Sept 24/Sept 23)

- **ANIA:** the MV TPL average premium (before tax) for contracts **come to renewal in September 2024** grew by **+5.5%** between September 2023 and September 2024, **from 326€ to 344€**, a growth rate basically in line with March and June 2024 (+5.5% and +5.3% respectively), although slowing down compared to December 2023 (+6.2%). The **average premium of the motor vehicles only grew by +5.5%**, from 330€ to 348€.
- **IVASS:** the average price **actually paid** for MV TPL coverage related to policies **signed in 3Q24** was 416€, +7.0% over 3Q23. The average price of MV TPL was 414€ for contracts underwritten in September 2024, +6.8% (Sept 24/Sept 23).

¹ Ania figures: monthly variation compared to the same month of the previous year; IVASS figures: quarterly variation compared to the same quarter of the previous year

Notes:

- ANIA MV TPL average premium: premiums for contracts come to renewal in the month (cars, motorcycle and mopeds). Excluding taxes and contribution to the National Health System. For further details please refer to ANIA publications.
- IVASS MV TPL average premium: private motor vehicles actual prices (excluding trucks, motorcycles, boats and motor vehicles for non-private use). It includes taxes, discounts and commissions to intermediaries. For further details please refer to IVASS publications.
- IVASS analyses relate to private motor vehicles only, while ANIA includes the average premium pertaining to all price sectors

Source: processing of ANIA data - Ania Trends Focus Prezzi RCA (MV TPL price focus), IVASS - Bollettino Statistico IPER (IPER Statistical Bulletin)

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Key Data Summary



- **Life net premium income:** in 9M24 the balance between revenues (premiums) and disbursements (payments for surrenders, expiries, annuities and claims) in the Life market in Italy was **negative at -6.9€bn**, showing an improvement of almost 2 €bn compared to 1H24 and even better y-o-y, when it was well above -15€bn. This result was due to the **rise in premium volume (+19.8% over 9M23)**, due to both Class I and Class III policies and to the **more moderate growth in total disbursements (+5.7% 9M24/9M23)**, mainly linked to higher surrenders in Class III and Class VI policies, and lower surrenders in Class I policies. With respect to the trend in the single quarters, the net flow realised in 3Q24 was positive at +1.6€bn, clearly improving compared to the first two quarters 2024 and to all quarters in 2023, which were characterised by high negative amounts. With respect to the breakdown by line of business, in 3Q24 Class I policies recorded a positive net flow of 1.1€bn, while that recorded by Class III was, albeit positive, more moderate at 0.2€bn (*ref. to the following slide*).
- **Life premium volume:** at 9M24 the volume of written premiums was **80.7€bn** (excluding cross border¹), **up by +19.8%** over the previous year, when premium income showed a decrease by -3.7% compared to 9M22. **Class I** collected premiums of 47.0€bn, that is +15.2% over 9M23, while **Class III** premium income grew by +46.8% for an amount of almost 22.0€bn.
- In 9M24 the main intermediaries were the bank and post office branches, with premium collection of 47.7€bn (+15.5% over 2023).
- **Claims charges:** at 9M24 total **disbursements** were **87.5€bn**, **+5.7%** over 9M23. The main disbursements were linked to **surrenders** and other repayments, equal to 78% of the total payments. In 9M24 **death claims and other accidents** covered by Life insurance policies still recorded high amounts (11.8€bn) compared to the pre-Covid period, equal to 13% of the total expenses and increasing by +8.5% over 9M23. **Accrued expiries and annuities**, including variation in provisions for amounts payable, fell instead by -19.4%, with the weight on total disbursements standing at 9% (7.6€bn).
- **Life technical provisions**, also including the provision for amounts payable, were **851.3€bn** at the end of September 2024, increasing by +6.6% over 9M23.
- The amount of **Class I technical provisions** was 554.7€bn, almost two-thirds of the total provisions, **increasing by 1.3€bn** over the end of the previous year, notwithstanding the negative net income of almost 0.8€bn recorded in the same period. In **Class III** at 9M24, despite the net flow which was negative for -6.4€bn, the **variation in the provision stock from year-start** was positive at **12.4€bn**, thanks to the financial and stock markets trend, which led to the increase in the value of the assets underlying these policies for 19€bn. The Class III provision stock at the end of September was 250.6€bn, almost 30% of the total provisions.

¹ Cross border: premiums collected by insurance companies with registered office in an EU Country, which can carry on business in Italy under the right of establishment or the freedom to provide services (LPS)
Source: processing of ANIA data



LIFE PREMIUM INCOME – 9M24

Premium Income €m	FY23 Values	Var. % ² '23/'22	9M 24 Values	Var. % ² '24/'23
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Breakdown by Ministerial Class

Class I	66,232	9.2%	54,731	12.2%
Class III	19,798	-32.0%	21,971	46.8%
Class IV	275	24.0%	226	17.8%
Class V	1,000	-24.2%	1,034	47.8%
Class VI	3,897	22.9%	2,689	1.3%
Total	91,203	-3.5%	80,650	19.8%

Breakdown by Sales Channel

Agents	13,809	-2.7%	9,880	12.4%
Head Office + Brokers	12,838	3.4%	10,739	21.9%
Bank and Post Office branches	52,176	-2.9%	47,707	15.5%
Advisors	12,380	-12.5%	12,325	46.7%
Total	91,203	-3.5%	80,650	19.8%
Cross border ¹	8,798	-16.2%	6,823	34.2%
Total (incl. CB¹)	100,000	-4.8%	87,473	20.8%

¹ Cross border premiums collected by insurance companies with registered office in an EU Country, which can carry on business in Italy under the right of establishment or the freedom to provide services (LPS)

² Variations % calculated on a like-for-like basis

Note: source for 9M24 premium income is ANIA *Ania Trends Flussi e riserve vita* (ANIA Trends Life Flows and Reserves); cross border collection equal to 9M24 Life new business individual and collective policies – ANIA

LIFE NET FLOWS – QUARTERLY FIGURES



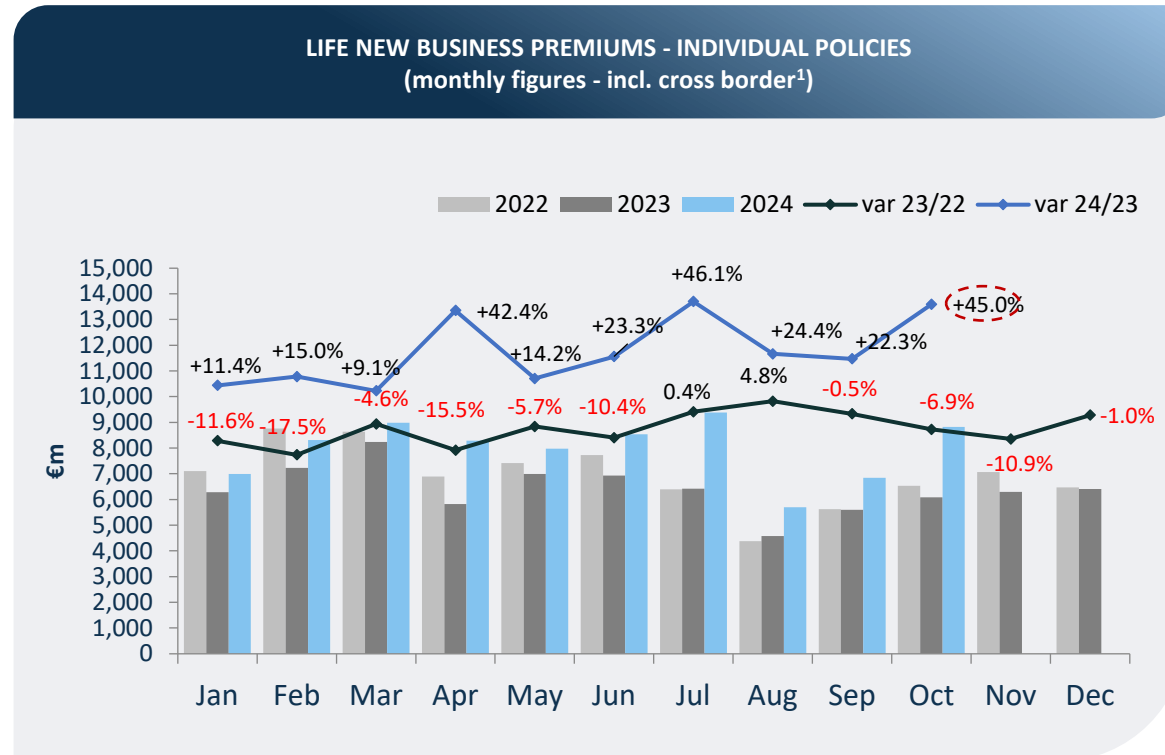
Note:

- Net Flows = Premiums – (surrenders + expiries and annuities + claims)
- Source: *Ania Trends Flussi e riserve vita* (ANIA Trends - Life Flows and Reserves)



INDIVIDUAL LIFE POLICIES

- In **October 2024** the **New Business** of **Life individual policies** collected in Italy (including cross border¹) was **8.8€bn**, up by **+45.0%** compared to October 2023.
- In October **Class I** collected 5.2€bn, up by +16.2% over October 2023. 29.5% out of this amount came from new premiums invested in segregated accounts of multisegment products.



Notes:

- var. % chart: variation in the monthly figure compared to the monthly figure of the previous year
- as per ANIA provisions, data include additional payments

¹ Cross border: premiums collected by insurance companies with registered office in an EU Country, which can carry on business in Italy under the right of establishment or the freedom to provide services (LPS)
Source: processing of ANIA data



LIFE BUSINESS

New Business Premiums – Individual Policies – 10M24 (Breakdown by Ministerial Class and Sales Channel)

NEW

INDIVIDUAL LIFE POLICIES

- In the first 10 months of the year new business was 72.8€bn, up by **+23.6%** over the same period 2023. Including income from *cross border*¹ activities, premiums from year-start were 79.8€bn, +24.4% yoy (10M24/10M23).
- From the beginning of the year **Class I** premiums were 51.6€bn, **+12.5%** compared to the same period of the previous year. **Class III** new business premiums were above 20.5€bn from year start, **+63.1%** over the first 10 months 2023.
- All sales channels recorded a growth in the first 10 months 2024. The bank and post office branches, which intermediated 69.2% of the whole new business, increased by +21.4%. Financial advisors grew considerably from year-start, with premium collection up by +55.3%. From the beginning of the year agents collected premiums for 7.2€bn (+10.3% 10M24/10M23).

COLLECTIVE LIFE POLICIES (9M24)

- In 9M24 Life new business **collective policies** collected by Italian companies amounted to 3.4€bn, increasing by **+28.9%** over 2023, when the variation was -2.0% (9M23/9M22). The majority of new business premiums related to Class I contracts (representing 43% of new business collective policies) with an amount of 1.5€bn, +50.1% yoy. With respect to the distribution channels, at 9M24 the direct sales channel (*head office and tied agents*), representing alone 63.3% of the total new premiums, collected 2.2€bn, up by +24.3% (9M24/9M23).



LIFE NEW BUSINESS PREMIUMS - INDIVIDUAL POLICIES

New Business Premiums €m	FY23		10M24	
	Values	Var. % '23/'22	Values	Var. % '24/'23
Breakdown by Ministerial Class				
Class I	54,985	12.4%	51,606	12.5%
Class III	14,776	-37.5%	20,503	63.1%
Class IV	78	40.0%	63	7.0%
Class V	329	-32.3%	491	74.1%
Class VI	182	14.6%	104	12.7%
Total Life New Business	70,350	-3.9%	72,768	23.6%
Breakdown by Sales Channel				
Agents	8,857	-4.5%	7,241	10.3%
Head Office + Brokers	4,442	-4.8%	3,832	7.8%
Bank and Post Office branches	47,608	-1.2%	50,381	21.4%
Advisors	9,442	-15.1%	11,314	55.3%
Total Life New Business	70,350	-3.9%	72,768	23.6%
Cross border ¹	7,755	-20.5%	7,073	34.2%
Total Life New Business (incl. CB¹)	78,104	-5.9%	79,841	24.4%

Notes:

- including additional payments on pre-existing policies
- variations % calculated on a like-for-like basis in terms of companies covered

Source: processing of ANIA data

¹ Cross border: premiums collected by insurance companies with registered office in an EU Country, which can carry on business in Italy under the right of establishment or the freedom to provide services (LPS)

Source: processing of ANIA data



INDIVIDUAL LIFE POLICIES

- The sale of **multisegment products** was 23.4€bn from the beginning of the year, **up by +21.0%** yoy.

New Business Premiums €m	FY23		10M24	
	Values	Var. % '23/'22	Values	Var. % '24/'23
Breakdown by Product				
Individual Retirement Plans	1,648	2.3%	1,113	5.3%
- o/w multisegment Individual Retirement Plans	730	5.5%	530	5.9%
Pure Risk Policies	916	6.8%	891	19.6%
- o/w non related to mortgage loans	518	41.1%	567	40.6%
Multisegment products excl. pension products and Individual Savings Plans	22,119	-42.3%	23,410	21.0%
- Class I	13,900	-44.9%	13,227	8.6%
- Class III	8,219	-37.3%	10,182	41.9%
Individual Savings Plans	136	-65.1%	263	119.4%
- o/w multisegment Individual Savings Plans	81	-59.9%	175	146.5%
Other products	45,531	42.1%	47,092	25.2%
Total Life New Business	70,350	-3.9%	72,768	23.6%

Notes:

- including additional payments on pre-existing policies
- variations % calculated on a like-for-like basis in terms of companies covered

Source: processing of ANIA data

1

Non-Life Business

2

Life Business

3

Key data Summary



Non-Life Business	Last value	Δ	Δ period
Registrations			
Motor vehicles		-0.9%	Oct. 24/Oct. 23
Freight transport vehicles		-9.5%	Oct. 24/Oct. 23
ANAS Traffic			
Light vehicles		-1.6%	Oct. 24/Oct. 23
Heavy vehicles		+2.9%	Oct. 24/Oct. 23
CPI¹ - Spare Parts/Maintenance and Repair			
Maintenance and repair		+3.10%	Oct. 24/Oct. 23
Spare parts and accessories		+1.98%	Oct. 24/Oct. 23
MV TPL (€)			
Average premium - ANIA	344	+5.5%	Sept. 24/Sept. 23
Average premium - IVASS	414	+6.8%	Sept. 24/Sept. 23
Average premium - IVASS	416	+7.0%	3Q24/3Q23
Managed Claims Frequency	4.44%	-0.11%	6M24/6M23
Managed Claims Average Cost	1,957	+4.4%	6M24/6M23
Non-Life Premiums (€m)			
Motor	14,192	+11.0%	9M24/9M23
Non-Motor	19,633	+6.3%	9M24/9M23
Total	33,825	+8.2%	9M24/9M23

Life Business	Last value	Δ	Δ period
Life New Business Premiums (€m)			
Individual Policies (incl. cross border)	79,841	+24.4%	10M24/10M23
Collective Policies (excl. cross border)	3,435	+28.9%	9M24/9M23
Life Premium Income (€m)			
Class I	54,731	+12.2%	9M24/9M23
Class III	21,971	+46.8%	9M24/9M23
Class IV	226	+17.8%	9M24/9M23
Class V	1,034	+47.8%	9M24/9M23
Class VI	2,689	+1.3%	9M24/9M23
Total (excluding cross border)	80,650	+19.8%	9M24/9M23
Total (including cross border)	87,473	+20.8%	9M24/9M23
Life Net flows (€m)			
Total Classes	1,636	4,546	3Q24/2Q24

¹ Consumer Price Index (private vehicles)

Notes: ref. to previous slides

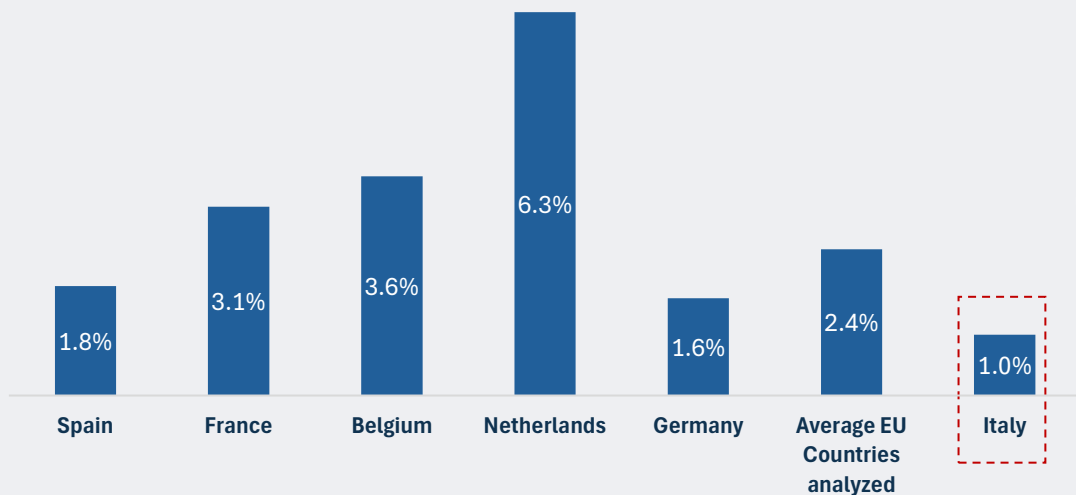
Source: ref. to previous slides

FOCUS ON

Insurance protecting property and casualty: European comparison (2023)

NEW

Premiums (excluding Motor) / GDP



- In the field of insurance for the protection of properties, health and capitals (excluding Motor), there is an insurance coverage gap in Italy compared to the other main European countries: the incidence of premiums (excluding Motor) on GDP in Italy is equal to 1.0% compared to the European average of 2.4%



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